



## **UNIVERSITY EXAMINATIONS**

**SPECIAL/SUPPLEMENTARY EXAMINATIONS**  
**FIRST YEAR EXAMINATION FOR THE AWARD OF**  
**DIPLOMA IN PUBLIC ADMINISTRATION**  
**SECOND SEMESTER 2024/2025**  
**(JANUARY – APRIL, 2025)**

**DPAD 0106: BUREAUCY AND ADMINISTRATION**

**STREAM: Y1 S2**

**TIME: 2 HOURS**

**DAY: THURSDAY, 3.00 – 5.00 P M**

**DATE: 07/08/2025**

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**INSTRUCTIONS:**

- 1. Do not write anything on this question paper.***
- 2. Answer Question One(Compulsory) and Any Other TWO Questions***

**QUESTION ONE.**

- What is bureaucratization? (4Mks)
- State and explain **three (3)** types of authority as explained by Marx Weber (6Mks)
- What are disadvantages of bureaucracy in the civil service? (8Mks)
- As an ardent student of this class seeking a service in the office of County Commissioner and they tell you to wait then later send you to the office of the chief who later sends you to the sub chief who does take your request but keeps it pending for weeks how will you ensure this kind of bureaucratic red tape does not affect you or anyone else in future? (12Mks)

**QUESTION TWO.**

Why is bureaucracy important in 3<sup>rd</sup> world countries but does not produce results as in 1<sup>st</sup> world countries. (20 Mks)

**QUESTION THREE**

- What is bureaucracy? (2Mks)
- Briefly trace the history of bureaucracy? (8 Mks)
- Criticize Weber's bureaucracy model using Robert Merton's views. (10Mks)

**QUESTION FOUR**

Elaborate five characteristics of Weber's model of bureaucracy.

(20Mks)

**QUESTION FIVE**

As a Kenyan, what administrative reforms have been undertaken so far in your country to breach bureaucratic red tapes thus deliver services seamlessly to citizens?.

(20Mks)