



UNIVERSITY EXAMINATIONS
SPECIAL/SUPPLEMENTARY EXAMINATIONS

THIRD YEAR EXAMINATION FOR THE AWARD OF
THE BACHELORS OF ARTS IN CRIMINOLOGY AND PEACE STUDIES
SECOND SEMESTER 2024/2025
(AUGUST, 2025)

BPPS 311:

STREAM: Y3 S2

TIME: 2 HOURS

DAY: FRIDAY, 12.00 – 2.00 P M

DATE: 08/08/2025

INSTRUCTIONS:

1. Do not write anything on this question paper.
Answer Question ONE And Any Other Two questions.

Section 1(Answer All Questions)

- 1) Compare and contrast the concepts of efficiency and effectiveness in public administration. How do they influence administrative behavior and decision-making? (10mks)
- 2) Discuss division of labor in bureaucratic organizations. How does the specialization of tasks influence employee behavior and organizational efficiency? (10mks)
- 3) Analyze the role of public accountability mechanisms (e.g., audits, oversight bodies) in ensuring ethical and effective public administration. (10mks)

Section 2(Answer Any Two Questions)

- 1A) Discuss Abraham Maslow's hierarchy of needs theory. How can public administrators use this theory to motivate employees in government organizations? (10mks)
- 1B) Explain the concept of power as a resource in organizations. How can public administrators effectively use power to achieve organizational goals while maintaining ethical standards (10mks)

- 2A) Discuss Chester Barnard's concept of authority. How does his view differ from traditional hierarchical notions of authority in public administration? (10mks)
- 2B) What are the challenges public administrators face in balancing personal accountability with organizational responsibility in the public sector? (10mks)
- 3A) Discuss the phenomenon of red tape in public organizations and the strategies that administrators can use to reduce it? (10mks)
- 3B) Explain the term value conflict in public administration. How do public administrators navigate conflicts between competing values (e.g., efficiency vs. fairness)? (10mks)