



KISII UNIVERSITY

UNIVERSITY EXAMINATIONS

FIRST YEAR EXAMINATION FOR THE AWARD OF CERTIFICATE IN HUMAN RESOURCE MANAGEMENT /BUSINESS ADMINISTRATION

FIRST SEMESTER 2023/2024

[AUGUST-DECEMBER, 2023]

CHRM 005: LABOUR RELATIONS AND TRADE UNIONS

STREAM: Y1 S1

TIME: 2 HOURS

DAY: WEDNESDAY, 12.00 – 2.00 P.M.

DATE: 29/11/2023

INSTRUCTIONS

- 1. Do not write anything on this question paper.*
- 2. Answer Questions ONE and any other THREE Questions.*

QUESTION ONE

- (a). Define the meaning of Labour Law (15 Marks)
- (b). What is the role of the Government in Collecting bargaining Agreement (CBA) (15 Marks)

QUESTION TWO

- (a). Explain the significance of good industrial relations in Kenya (15 Marks)

QUESTION THREE

(a). Discuss four **Elements of Employee Relations** (15 Marks)

QUESTION FOUR

(a).**Explain Parties involve in Industrial Relations** (15 Marks)

QUESTION FIVE

(a).What are the functions of Trade Unions (15 Marks)