



KISII UNIVERSITY

UNIVERSITY EXAMINATIONS

FIRST YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF DOCTOR OF PHILOSOPHY IN INFORMATION SCIENCE

FIRST SEMESTER 2021/2022 (FEBRUARY-JUNE, 2022)

DISC 920: LEADERSHIP AND MANAGEMENT

STREAM: Y1 S1

TIME: 3 HOURS

DAY: MONDAY, 9:00 AM – 12:00 PM

DATE: 01/07/2022

INSTRUCTIONS:

- 1. Do not write anything on this question paper.***
- 2. Answer Question ONE (Compulsory) and any other TWO Questions.***

Question One (20 Marks)

- Using relevant examples, explain the principles of leadership. (5 Marks)
- Discuss the factors affecting management in contemporary information organizations. (5 Marks)
- Explain the functions of management and show how they impact on organization. (5 Marks)
- Discuss the strengths and weaknesses of Management by Objectives. (5 marks)

Question Two (20 Marks)

- Discuss the five factors and benefits of planning in information organizations. (10 Marks)

- (b) Explain the relevance of Maslow hierarchy of needs in the context of information organizations. (10 Marks)

Question Three (20 Marks)

- (a) Discuss various leadership styles applied in organizations. (10 Marks)
(b) Explain the classical school of management thought. (10 Marks)

Question Four (20 Marks)

- (a) Discuss possible causes of conflicts in organizations and suggest ways in which they can be mitigated. (10 Marks)
(b) Citing relevant examples, discuss key issues that underpin the behavioural style theory of management. (10 Marks)

Question Five (20 Marks)

- (a) Discuss the role of transformational leadership in libraries in developing. (10 Marks)
(b) Change is inevitable in contemporary organizations. Discuss the factors that lead to resistance to changes and how to overcome the resistance to change. (10 Marks)