DIPLOMA IN LIBRARY AND INFORMATION SCIENCE

DLIS 0222: INFORMATION USERS AND THEIR INFORMATION NEEDS

STEAM: Y2 S2

INSTRUCTIONS

1. **Answer question ONE and any other TWO questions**

Question one: 30mks

a) Define the following term: 10mks
   i. User
   ii. Information
   iii. Information need
   iv. User behaviour
   v. User studies
b) Discuss the importance of user information studies to a student   10mks
c) Discuss the barriers between users and their information needs and how these barriers influence their information needs   10mks

Question two: 20mks

a) Define electronic library resource   2mks
b) Discuss five types of electronic resource that are found in a library   8mks
c) Discuss types of information sources   10mks

Question three: 20mks

Need is a concept that depends on the value of society and on professional, social, and economic factors. Based on these factors, discuss the information needs of users.   20mks

Question four: 20mks

a) Define current awareness service   2mks
b) State and explain five characteristics of Current Awareness Services   10mks
c) Explain four factors that favors local current awareness list   8mks

Question five: 20mks

Transfer of information depends on correctly identified users in order to study their response to information. Based on this, discuss the types of information users as classified in the given categories
                                                                                                              20mks