



UNIVERSITY EXAMINATIONS
SECOND YEAR EXAMINATION FOR THE AWARD OF THE
DIPLOMA IN HUMAN RESOURCE MANAGEMENT
FIRST SEMESTER 2023/2024
[AUGUST-DECEMBER, 2023]

DHRM 0230: COUNSELLING IN HUMAN RESOURCE MANAGEMENT

STREAM: Y2 S1

TIME: 2 HOURS

DAY: FRIDAY, 12.00 – 2.00 P.M.

DATE: 01/12/2023

INSTRUCTIONS

- 1. Do not write anything on this question paper.***
- 2. Answer Questions ONE and any other THREE Questions***

QUESTION ONE.

- Define and explain the term counseling. (5 marks)
- Discuss FIVE uses of counseling in workplace. (10 marks)
- Counseling helps a lot in any organization. Give any FIVE ways in which counseling helps people in work place. (10 marks)

QUESTION TWO.

- Give and explain THREE stages in counseling. (9 marks)
- Describe how counseling takes place. (6 marks)

QUESTION THREE

- Explain any THREE theories of counseling (9 marks)
- Give any THREE conditions under which a person needs counseling (6 marks)

QUESTION FOUR.

- a) Briefly give differences between conflicts and frustrations (6 marks)
- b) Describe FIVE principles in which counseling boundaries are based upon as per Corey (1996) (9 marks)

QUESTION FIVE.

- a) Discuss any THREE ethical issues in counseling (12 marks)
- b) Describe how counseling is offered (3 marks)