



KISII UNIVERSITY

UNIVERSITY EXAMINATIONS

**FOURTH YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF
BACHELOR OF SCIENCE IN PURE MATHEMATICS AND COMPUTING/
ECONOMICS AND STATISTICS
FIRST SEMESTER 2022/2023
[SEPTEMBER-DECEMBER, 2022]**

BACS 400: ORGANIZATIONAL THEORY AND BEHAVIOUR

STREAM: Y4S1

TIME: 2 HOURS

DAY: THURSDAY, 12:00 – 2:00 PM

DATE: 08/12/2022

INSTRUCTIONS

- 1. Do not write anything on this question paper.***
- 2. Answer question ONE and any other TWO questions.***

QUESTION ONE

A). Explain the following terminologies as used in organizational behavior;

- | | |
|-----------------|-----------|
| i. Personality | (2 marks) |
| ii. Leadership | (2 marks) |
| iii. Motivation | (2 marks) |
| iv. Attitude | (2 marks) |
| v. Authority | (2 marks) |

b). Distinguish a leader from a manager (5 marks)

c). Discuss the principles of organization (10 marks)

QUESTION TWO

Explain the various ways managers motivate their employees. Discuss the application of motivation theories in today's management (15 marks)

QUESTION THREE

- a). Draw an organizational chart and explain its merits and demerits (8 marks)
- b). Distinguish between formal and informal organizations (7 marks)

QUESTION FOUR

- a). Briefly explain functional organization. Discuss its advantages and disadvantages (8 marks)
- b). Explain the merits and demerits of line and staff organization. (7 marks)

QUESTION FIVE

Explain factors that influence behavior in an organization. Discuss the manager's role in this area? (15 marks)