



KISII UNIVERSITY

UNIVERSITY EXAMINATIONS

**FIRST YEAR EXAMINATION FOR THE AWARD OF THE
DIPLOMA IN HUMAN RESOURCE MANAGEMENT & DIPLOMA IN
PROCUREMENT AND SUPPLIES MANAGEMENT & DIPLOMA IN BUSINESS
ADMINISTRATION**

**FIRST SEMESTER 2022/2023
(SEPTEMBER - DECEMBER, 2022)**

DBAD 0101: PRINCIPLES OF MANAGEMENT

STREAM: Y1 S1

TIME: 2 HOURS

DAY: TUESDAY, 9:00 A.M – 11:00 A.M

DATE: 13/12/2022

INSTRUCTIONS:

- 1. Do not write anything on this question paper.***
- 2. Answer Question ONE (Compulsory) and any other THREE questions.***

QUESTION ONE

- (a). Discuss any five skills of a Manager. [5 Marks]
- (b). Discuss the potential sources of conflict in any Organization. [10 Marks]
- (c). Discuss with the aid of a diagram Abraham Maslow`s hierarchy of needs. [10 marks]

QUESTION TWO

- (a). To facilitate achievement of Organizational objectives, activities and employees are grouped into units. Discuss. [10 Marks]
- (b). Explain five environmental factors that influence the activities of an Organization. [15 Marks]

QUESTION THREE

To what extent are Henri Fayol`s principles of management relevant to the management of Organizations today? [15 Marks]

QUESTION FOUR

Describe the different principles of Scientific Management theory in an Organization. [15 Marks]

QUESTION FIVE

(a).Discuss the structure of management environment. [10 Marks]

(b).The levels of Management determine the amount of authority a manager has. Identify and explain the three functions of levels of management.

[15 Marks]