



**KISII UNIVERSITY**  
**UNIVERSITY EXAMINATIONS**

**FIRST YEAR EXAMINATION FOR THE AWARD OF THE**  
**CERTIFICATE IN CRIMINOLOGY AND SECURITY STUDIES**  
**FIRST SEMESTER 2021/2022**  
**[JUNE-SEPTEMBER, 2022]**

**CCRS 0011: COMMUNICATION SKILLS**

**STREAM: Y1 S1**

**TIME: 2 HOURS**

**DAY: WEDNESDAY, 9:00 – 11:00 AM**

**DATE: 07/09/2022**

**INSTRUCTIONS**

- 1. Do not write anything on this question paper.***
- 2. Answer question ONE (Compulsory) and any other TWO questions.***

**QUESTION ONE [COMPULSORY]**

- (a) Explain the six components of communication skills. [6 Marks]
- (b) Describe five barriers of non-verbal communication. [10 Marks]
- (c) Decorder is important in communication. Discuss. [6 Marks]
- (d) State three types of communication. [4 Marks]

**QUESTION TWO**

- (a) List and explain the characteristics of communication. [10 Marks]
- (b) Using a diagram, explain the reading strategy format and how relevant it is to the academia today.

**QUESTION THREE**

- (a) Highlight writing skills and choose one of the types that a researcher can use and give three reasons why it's vital. [15 Marks]
- (b) Explain five principles of communication. [5 Marks]

#### **QUESTION FOUR**

(a) Describe the advantages and disadvantages of written communication. [5 Marks]

(b) Define the term library. [5 Marks]

#### **QUESTION FIVE**

(a) Explain the importance of reading skills. [6 Marks]

(b) Discuss how relevant the media is and state challenges facing them. [14 Marks]