



**KISII UNIVERSITY**  
**UNIVERSITY EXAMINATIONS**

**SECOND YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF**  
**BACHELOR OF IN SOCIAL WORK AND COMMUNITY DEVELOPMENT**  
**SECOND SEMESTER 2021/2022**  
**[JUNE-SEPTEMBER, 2022]**

**BADS 213: MANAGEMENT DEVELOPMENT AND DEVELOPMENT**

**STREAM: Y2S2**

**TIME: 2 HOURS**

**DAY: THURSDAY, 12:00 – 2:00 PM**

**DATE: 08/09/2022**

**INSTRUCTIONS**

- 1. Do not write anything on this question paper.***
- 2. Answer question ONE (Compulsory) and any other TWO questions.***

**QUESTION ONE**

- Discuss the various levels of management in modern organization, highlight the responsibilities at each level. (10marks)
- Describe the Importance of Mission and vision statement to the Organization. (5marks)
- Peter Drunker states that management is the dynamic life giving element in every business. Explain why management is important. (5marks)
- State and Explain FIVE characteristics of a good Leader as defined by Koontz and O'Donnell. (10marks )

**QUESTION TWO**

- Discuss FIVE of the 10 Henry Mintzberg's Managerial roles. (10marks)
- Discuss the Principles of management as summarized in the P-O-L-C Framework. (10marks)

**QUESTION THREE**

- State five advantages and five disadvantages of Bureaucracy. (10marks)
- Write short notes on the following concepts as used in Management and Development:  
Mission Statement (5 marks)  
Vision statement (5 marks)

#### **QUESTION FOUR**

a) Explain the components of an organization's culture and its impact on the employees. (10 marks)

b) Distinguish between Strategic, Tactical and Operational plans and explain the level each is used. (10marks)

#### **QUESTION FIVE**

Evaluate the Autocratic and Democratic Leadership styles. Discuss their Merits and Demerits. (20marks)