



# KISII UNIVERSITY

## UNIVERSITY EXAMINATIONS

### FIRST YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF MASTERS IN EDUCATIONAL MANAGEMENT

#### (ADMINISTRATION)

#### SECOND SEMESTER, 2021/2022

#### (APRIL, 2022)

### EAPE 802: ORGANISATIONAL BEHAVIOUR

**STREAM: Y1 S2**

**TIME: 3 HOURS**

**DAY: TUESDAY, 2:00 – 5:00 P.M.**

**DATE: 12/04/2022**

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#### **INSTRUCTIONS**

- 1. Do not write anything on this question paper.***
- 2. Answer any THREE questions.***

Q1a) Highlight the significance of studying Organizational Behaviour to a leader of an organization. (6 marks)

b) Discuss **seven** factors influencing Organizational Behaviour (14 marks)

Q2 a) Differentiate between the following concepts

(i) Role description and Role prescription (2 marks)

(ii) Role Expectation and Role perception (2 marks)

b) Analyse critically, using examples, what motivates people to join an organization, stay in it and work towards its goal. (16 marks)

Q3 a) Highlight common source of conflict or tension in our schools

(10 marks)

b) Discuss, citing examples, behavioural response to conflict as a management strategy in an organization (10 marks)

Q4 a) Discuss factors that enhance group formation (10marks)

b) What are the factors that support group cohesion (10 marks)

Q5 a) An organization is a social system that is “loosely coupled”and can be classified as open or closed. Briefly explain the meaning of this concept.

(6 marks)

b) Explicate the significance of teacher participation in decision making

(14 marks)