



KISII UNIVERSITY

UNIVERSITY EXAMINATIONS

THIRD YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF BACHELOR OF ARTS IN COUNSELING PSYCHOLOGY

SECOND SEMESTER 2023/2024

[JAN - APRIL, 2024]

BCPS 314: ORGANIZATIONAL PSYCHOLOGY

STREAM: Y3 S2

TIME: 2 HOURS

DAY: MONDAY, 9:00 - 11:00 P.M.

DATE: 08/04/2024

INSTRUCTIONS

- 1. Do not write anything on this question paper.***
- 2. Answer question ONE (Compulsory) and any other TWO questions.***

QUESTION ONE

- Describe the scope of organizational behaviour as a discipline (10 marks)
- Discuss the importance of studying organizational behaviour (10 marks)
- Discuss qualities of a group leader (10 marks)

QUESTION TWO

- Using diagram describe the theory of motivation according to Abraham Maslow (10 marks)
- Name and explain two theories of learning (10 marks)

QUESTION THREE

- Describe basic elements of an ethical organization (10 marks)
- Discuss principles of behaviour modification in an organization (10 marks)

QUESTION FOUR

- Describe organization decision making process (10 marks)
- Name and explain formal and informal communication and their importance in an organization (10 marks)

QUESTION FIVE

- a) Describe the component of organizational structure (10 marks)
- b) Discuss life cycle and level according to Richard draft (2007) (10 marks)