



KISII UNIVERSITY
UNIVERSITY EXAMINATIONS

**FOURTH YEAR EXAMINATION FOR THE AWARD OF THE DEGREE OF
BACHELOR OF ARTS IN PUBLIC ADMINISTRATION & POLITICAL SCIENCE**
SECOND SEMESTER, 2023/2024
(JANUARY-APRIL, 2024)

BPPS 423: NEW PUBLIC MANAGEMENT

STREAM: Y4 S2

TIME: 2 HOURS

DAY: WEDNESDAY, 9:00 – 11:00 A.M.

DATE: 17/04/2024

INSTRUCTIONS

- 1. Do not write anything on this question paper.***
- 2. Answer Question ONE (compulsory) and any other THREE Questions.***

QUESTION ONE - (30 MARKS)

- Explain the concept of Public Management. and explain its objective in public service. (10 marks)
- Discuss the various reforms and institutional mechanisms undertaken in the public service in Kenya since 1990s. (10 marks)
- Discuss the major elements of new public Management. (10 marks)

QUESTION TWO - (20 MARKS)

Explain the relevance of the following in the study of new public management:

- Agency theory (5 marks)
- Public choice theory. (5 marks)
- Transaction cost. (5 marks)
- Public value (5 marks)

QUESTION THREE - (20 MARKS)

- a. Explain the objectives of public management reforms. (10 marks)
- b. What strategies are necessary for implementing public management reforms. (10 marks)

QUESTION FOUR (20 MARKS)

- a. What are the principles and characteristics of new public management? (10 marks)
- b. Discuss the strategies for implementing public management reforms. (10 marks)

QUESTION FIVE -20 MARKS)

- a. Explain the reasons for value creation in the public service operations in Kenya. (10 marks)
- b. Give reasons for evaluation of public management reforms. (10marks)