



# **KISII UNIVERSITY**

## **UNIVERSITY EXAMINATIONS**

### **PART – TIME EXAMINATIONS**

### **EXAMINATION FOR THE AWARD OF THE DEGREE OF BACHELOR OF EDUCATION (ARTS)**

### **LEVEL 1 BLOCK 2**

### **SESSION EXAMINATION 2021/2022**

**[JULY, 2022]**

### **BUST 312: ORGANIZATIONAL THEORY**

**STREAM: L2 B2**

**TIME: 2 HOURS**

**DAY: WEDNESDAY 1.30 PM – 3.30 PM**

**DATE: 6/07/2022**

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### **INSTRUCTIONS**

- 1. Do not write anything on this question paper.***
- 2. Answer question ONE [COMPULSORY] and any other THREE questions.***

### **QUESTION ONE**

- Briefly explain the term organization. (2marks)
- Explain the term empowerment (2marks)
- List and explain three factors leading to effective change management (6marks)
- Explain any three positive effects of conflicts in an organization. (6marks)
- List four objectives of an organization structure. (4marks)
- Explain five factors to consider when formulating organizational objectives. (10marks)

### **QUESTION TWO**

- Explain the different types of power as used in organizations. (10marks)
- Explain four different types of organizational structures. (10marks)

### **QUESTION THREE**

- a) Explain different approaches to the effectiveness of organizations. (10marks)
- b) Describe the factors that may affect the effectiveness of operations the organization. (10marks)

### **QUESTION FOUR**

- a) Explain the drawbacks of the scientific management approach. (10marks)
- b) Organizations that adopt the participative style of management enjoy certain benefits from the practice. Outline these benefits. (10marks)

### **QUESTION FIVE**

- a) Identify any five classifications of an organization. (10marks)
- b) Organizational environment is the aggregate of social, cultural, economic and physical conditions that influence the life of an individual or organization. Explain any five key characteristics of good working environment .Give examples for your answer. (10marks)