

SPECIAL/SUPPLEMENTARY EXAMINATIONS FIRST YEAR EXAMINATION FOR THE AWARD OF THE CERTIFICATE IN PUBLIC ADMINISTRATION SECOND SEMESTER, 2021/2022 (OCTOBER, 2022)

CCPA 0026: CONSTITUTIONALISM AND DEVELUTION PROCESS IN KENYA

STREAM: Y1 S2 TIME: 2 HOURS

DAY: FRIDAY, 7:00 - 9:00 A.M. DATE: 07/10/2022

INSTRUCTIONS:

1. Do not write anything on this question paper.

2. Answer Question ONE and any other TWO Questions.

QUESTION 1

a) Discuss the importance of HRM in an organization.

(10 marks)

b) Explain how the following operative functions work in an organization.

(10 marks)

- i. Training and development.
- ii. Performance appraisal
- iii. Job analysis and design
- iv. Labor relation
- Personal research v.
- c) List and describe some of the barriers that affect Planning of HRM.

(10 marks)

QUESTION 2

(20 marks) Identify and discuss two HR theories you are familiar with.

QUESTION 3

Explain how the following method of evaluation work in HRM. (20 marks)

- i. Point method
- Ranking method ii.
- iii. Grading method
- Factor comparison method iv.

QUESTION 4

Discuss the objectives/aims of HRM in an organization.

(10 marks)

QUESTION 5

As HR student why do you think internal recruitment is vital to the company. (20 marks)