



**KISII UNIVERSITY**  
**UNIVERSITY EXAMINATIONS**

**FIRST YEAR EXAMINATION FOR THE AWARD OF THE  
DIPLOMA OF PUBLIC ADMINISTRATION  
SECOND SEMESTER, 2021/2022  
(FEBRUARY - JUNE, 2022)**

**DPAD 0106: BUREAUCRACY AND ADMINISTRATION**

**STREAM: Y1 S2**

**TIME: 2 HOURS**

**DAY: TUESDAY, 9:00 – 11:00 A.M.**

**DATE: 31/05/2022**

---

**INSTRUCTIONS**

- 1. Do not write anything on this question paper.*
- 2. Answer Question ONE [Compulsory] and any TWO questions.*

**QUESTION ONE**

- Describe the features of bureaucracy? (10marks)
- Trace the history of bureaucracy. (10marks)
- Explain the means by which you will ensure bureaucratic accountability. (10marks)

**QUESTION TWO**

- Discuss the theories of bureaucratic systems? (10marks)
- Explain the facts of the advantages of bureaucratic organization structure? (10marks)

**QUESTION THREE**

- State and explain the role of personnel in an organization structures. (10marks)
- Explore the bureaucratic change, reform and revolution. (10marks)

**QUESTION FOUR**

- What are the perspectives of future governance and administration in public and private business? (10marks)
- Discuss the life and hard times of bureaucracy? (10marks)

**QUESTION FIVE**

Discuss challenge of bureaucracy in Africa. Cite cases. (20 Marks)